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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant

Title of Invention



Carl Strathmeyer and Donald Finnie

APPARATUS AND METHOD FOR COMPUTER CONTROLLED CALL PROCESSING AND INFORMATION PROVISION

Serial No.

10/072,465

Date Filed

February 6, 2002

Box MISSING PARTS Commissioner for Patents Washington, DC 20231

Sir:

Enclosed is the Notice to File Missing Parts of Nonprovisional Application, Declaration and Power of Attorney, Assignment document and Recordation form, and a check for \$1,414.00 for the above-identified patent application.

In accordance with the requirement of the claims commencing on a separate sheet, pursuant to 37 C.F.R. 1.75(h), enclosed please find the renumbered pages 13-22 of the specification.

Also, it has come to our attention that between claims 25 and 26 in the originally filed specification, there appears some extraneous language. Enclosed is a Preliminary Amendment to correct this inadvertent oversight.

The Commissioner is authorized to deduct any fees believed due, or credit any overpayment to our Deposit Account No. 11-0223.

Respectfully submitted,

KAPLAN & GILMAN, L.L.P. 900 Route 9 North Woodbridge, NJ 07095 Telephone (732) 634-7634

DATED: March 21, 2002

Michael R. Philips (Reg. No. 34,407)

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal service as first class mail, in a postage prepaid envelope, addressed to Box MISSING PARTS, Commissioner for Patents, Washington, D.C. 20231 on March 21, 2002.

Dated March 21, 2002 Signed

// Print Name Paula M. Halsey



UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS UNITED STATES PATENT AND TRADEMARK OFFICE WASHINGTON, D.C. 20231 www.usato.gov

APPLICATION NUMBER

FILING/RECEIPT DATE

FIRST NAMED APPLICANT

ATTORNEY DOCKET NUMBER

10/072,465

02/06/2002

Carl R. Strathmeyer

024/3X4

27538 KAPLAN & GILMAN, L.L.P. 900NROUTE 9 NORTH WOODBRIDGE, NJ 07095



CONFIRMATION NO. 1829 FORMALITIES LETTER OC000000007556652*

Date Mailed: 02/28/2002

NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given TWO MONTHS from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The statutory basic filing fee is missing. Applicant must submit \$ 740 to complete the basic filing fee for a non-small entity. If appropriate, applicant may make a written assertion of entitlement to small entity status and pay the small entity filing fee (37 CFR 1.27).
- Total additional claim fee(s) for this application is \$504.
 - \$252 for 14 total claims over 20.
 - \$252 for 3 independent claims over 3.
- The oath or declaration is missing. A properly signed oath or declaration in compliance with 37 CFR 1.63, identifying the application by the above Application Number and Filing Date, is required.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(I) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.
- The balance due by applicant is \$ 1374.

The application is informal since it does not comply with the regulations for the reason(s) indicated below.

The required item(s) identified below must be timely submitted to avoid abandonment:

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The Claim(s) commencing on a separate sheet (37 CFR 1.75(h)).

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A copy of this notice MUST be returned with the reply.

CCHAUI

H Ţ 144 Customer Service Center
Initial Patent Examination Division (703) 308-1202
PART 1 - ATTORNEY/APPLICANT COPY